

# What is TraceTogether and how does it work?

TraceTogether is a contact-tracing smartphone app that enables the Ministry of Health (MOH) to quickly track people who have been exposed to confirmed coronavirus cases.

**1** Users here can download the app on the Apple App Store or the Google Play Store.



**2** Users have to input their mobile phone number for MOH to be able to contact them quickly. The number is the only data collected by the Government through the app.

**3** During the initial set-up, users have to give their explicit consent to be able to use the app.

**4** Users will then have to enable push notifications and location permissions, and keep the Bluetooth function on their phones turned on.

**5** This is because the app uses short-distance Bluetooth signals that are exchanged between phones to detect other TraceTogether users in close proximity.



**6** Official contact tracers who call users will provide a code that users can match with a corresponding verification code on their app.

- Once authenticated, users will be given a PIN number that allows submission of logs when entered.
- Official contact tracers will not ask for personal financial details or transfer of money.

