

National Healthcare Group patients

DISTRIBUTION OF FRAIL PATIENTS

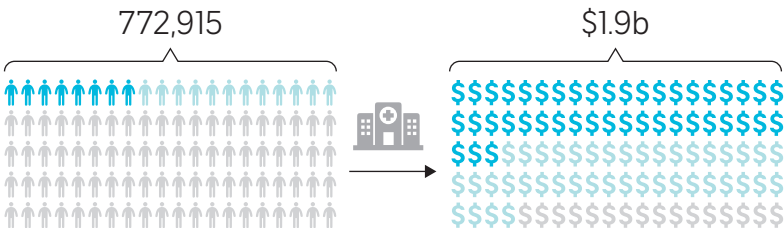
Gender	Central		North	
	Percentage	Mean Age	Percentage	Mean Age
Female	52.9%	73.1	51%	67.6
Male	47.1%	67.9	49%	64.1
Race				
Chinese	78.5%	73.7	62.9%	69.8
Malay	5.9%	64.5	15.2%	62.9
Indian	7.6%	63.3	10.8%	60.6
Others	7.9%	52.4	11.1%	52.6

	Repeat top user		New top user		Other patients	
	Central	North	Central	North	Central	North
Aged 65+	60%	42%	40%	24%	24%	12%
Malay	7%	20%	8%	21%	8%	20%
Indian	10%	14%	9%	11%	8%	9%

NOTE:
A top user refers to the top 20 per cent of patients who use the most healthcare resource

UTILISATION BY PATIENTS

Repeat top 20% utiliser New top 20% utiliser Remaining 80% utiliser



+ → + **20%** of patients incurred **84%** of healthcare costs of central/north patients in 2016

40% of these top 20% utilisers were also top 20% utilisers in 2017